



Tech Tips

1. **Check Requirements** – Please review the client requirements on the Reading Plus® website:<http://www.readingplus.com/pdfs/RPTechSpecs.pdf>
2. **Proper Caching** – Reading Plus® applications are applets that are stored in the local java cache. This directory should NOT be cleaned between workstation logins. If it is cleaned, all applets will need to be downloaded again which wastes valuable instruction time for students and creates delays. To minimize bandwidth issues for **first-time** downloading of our applets, you can preload them to the local java cache. You should include this before you lock the profile or Ghost image. Every additional request will be made from the local java cache directory: <http://users.readingplus.com/readingplus/initialize.jsp>
3. **Caching Server** – Sometimes, caching servers create issues with applets and html pages associated with Reading Plus®. If possible, remove the Reading Plus® IP address from the caching server. Please contact technical support for the list of IPs to remove from the caching server.
4. **Content Filter** – If possible, please remove Reading Plus® from the local or server content filter. All of the application text will be filtered creating possible performance issues and content conflicts.
5. **Virus Checker** – If possible, disable the local virus checker for Reading Plus® files. The Virus checker will scan all content files and make the application perform slower.
6. **Disk Protection** – If you are using disk protection software such as “DeepFreeze” or “Fortress,” please read the document located at <http://www.readingplus.com/support/Main/lanwan.html>
7. **Reading Plus® Support** – Please be aware that answers to most frequently asked technical questions along with support alerts, updates, and other helpful resources can be found on our support site: <http://www.readingplus.com/support/>.